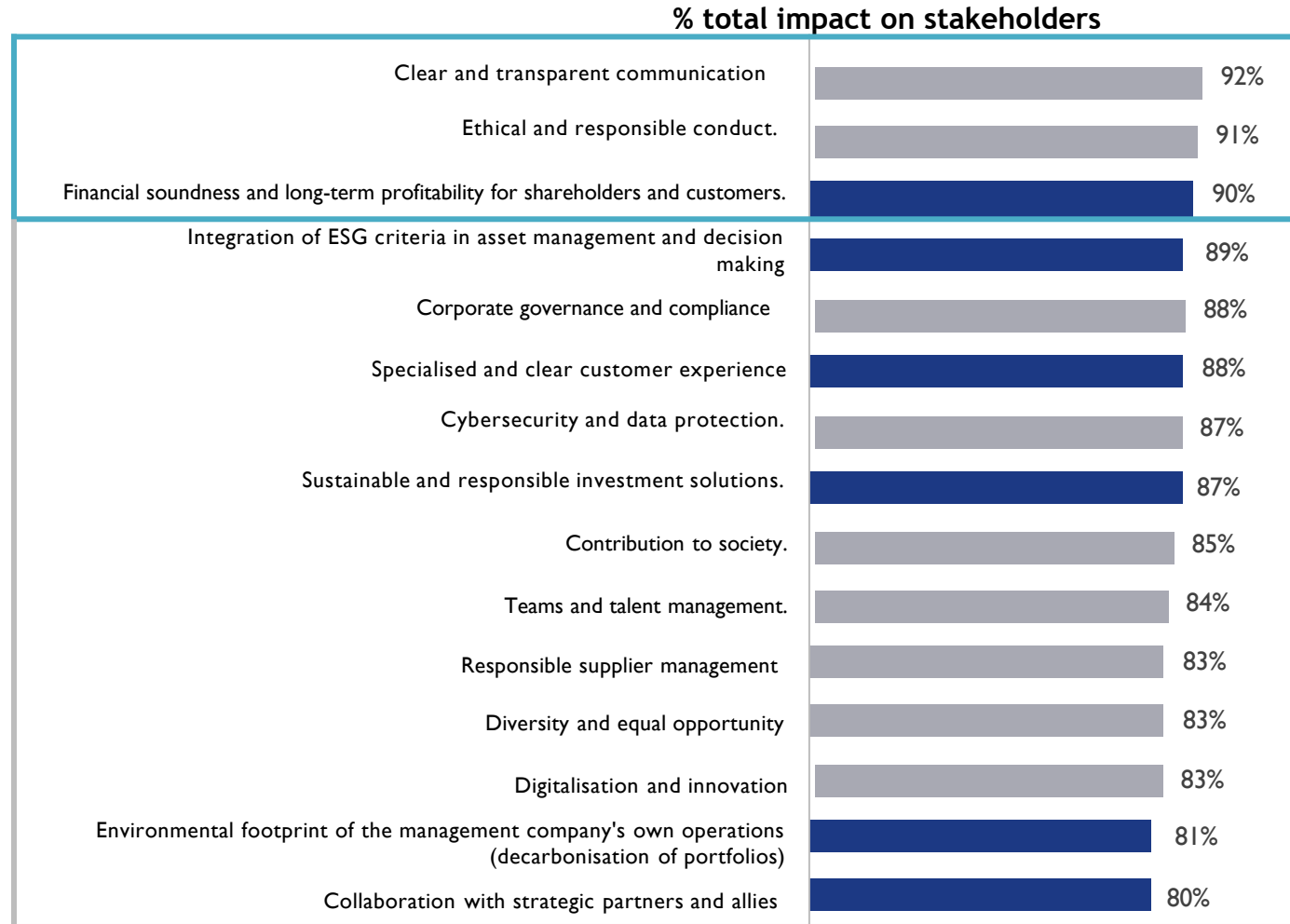


# MAIN RESULTS

## IMPACT ON STAKEHOLDER GROUPS

On the stakeholder impact axis, three issues stand out as having a very high impact: **Clear and transparent communication, ethical conduct and financial stability and long-term profitability.**

The other themes are considered high impact, all rated at 80% or higher.



*Basis: 388 respondents (customers, employees, suppliers, partners, regulator and business allies and society)*

Impact levels (defined in the matrix)

- *Very high: 90%-100%*
- *High: 80-89%*
- *Medium: 70-79%*



Strategic management of investment solutions



Responsible conduct of the management company