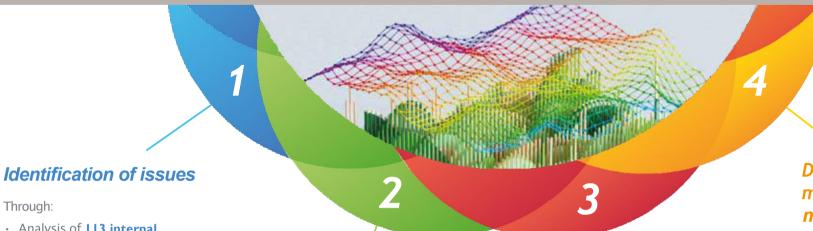
Phases of materiality analysis

In 2023, CaixaBank AM carried out its first materiality study with the objective of identifying the key sustainability issues for the development of the asset management company's business and its relationship with stakeholders. This report details the results of the four-phase project.





- · Analysis of II3 internal and external sources of information linked to sustainability.
- II interviews with CaixaBank AM experts and external professionals.
- Session with a working group consisting of 10 management professionals to review and validate the material issues.

Stakeholder map

Identification and prioritisation of the main stakeholders relevant to the asset management company:

- Stakeholder identification through information analysis and working group session.
- Ranking of stakeholders according to their importance for the development of the business and impact on reputation and recognition of the asset management company with a survey of the working group.

Profit:

7 priority stakeholder groups.

Prioritisation of issues

Consultation with key stakeholders to prioritise material issues:

- Internal customer
- End customer
- Employees
- Working group
- Suppliers
- · Management Committee
- Internal and external experts

Profit:

404 consultations carried out.

Double materiality matrix

Consolidation of the double materiality matrix on two axes:

- **Stakeholder impact:** Impact of the issues on the relationship between CaixaBank AM's stakeholders and the management company.
- Impact on business: The impact of the issues on the development of the manager's activity, understood as the capacity to implement its strategic lines and achieve its objectives.

Profit:

15 material issues identified.